

Scheduling well-child checkups

You can schedule your two- to 12-year-old child's next well-child appointment directly from Patient Online Services. Just follow these steps:

1. Log in to [Patient Online Services](#).
2. Select your name in the upper right corner, then select your child's name in the dropdown list. If you need to add your child's account, select the Add Another Patient Account button.
3. Go to New Appointment in the Appointments & Admissions section.
4. Select Well-Child Check-Up.
5. Select your provider.
6. Select an available date and time to fit your schedule.
7. Provide additional details about the visit in the appropriate area.
8. Select the Schedule button.

The appointment is now scheduled. You can verify this by checking your child's upcoming appointments in Patient Online Services. You'll also notice that a link to a Patient Appointment Guide has been added.

Like any appointment, you can start your check-in process seven days before the date by using eCheck-In. You can answer questions, update insurance information and complete other pre-appointment paperwork. Remember to sign in at the kiosk or the desk when you arrive for your appointment.

Some things to keep in mind for online well-child check-up scheduling:

- Only available for children between the ages of 2 and 12 who have already been seen at Mayo Clinic Health System by a pediatrician or Family Medicine provider. New patients should [call](#) for an appointment.
- Feature isn't available currently on the Mayo Clinic App. However, once the appointment is made, you will see the appointment you scheduled and be able to download the Patient Appointment Guide using the Mayo Clinic App. You also can complete eCheck-In on the app.
- Scheduler may send you a secure message asking for additional information. If you've asked for more information, respond as quickly as possible so your provider has all the information needed for the appointment.